Requirements for using voice services in Microsoft Teams

To enable voice services in **Microsoft Teams**, your organization must meet the following requirements:

1. Each user who will make and receive telephone calls in Microsoft Teams must have:
    - a qualifying Microsoft 365 or Office 365 license that includes **Microsoft Teams**,
    - a **Teams Phone** license, such as **Microsoft Teams Phone Standard**.
2. Your organization must have access to the **Microsoft 365 admin center**. The person responsible for assigning and managing licenses must have the appropriate Microsoft 365 administrator role.

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